

IVB Direct Terms and Conditions:

- 1: Equipment remains the property of IVB Direct
- 2: Payment must be made on or before collection or delivery. Credit Card payments are accepted. Cheques made payable to IVB Direct Ltd.
- 3: Prices quoted are based on 3 day hire.
4. The Client may cancel the Hire but cancellation will only be effective from the date that the Company receives written notice of cancellation. A cancellation fee will be payable by the Client as set out below and has been calculated to represent a reasonable assessment by the Company of the loss it will suffer as a result of the cancellation

If payment has already been made, a refund, minus the cancellation fee will be returned to the Client.

| Number of clear days written notice before the Hire | Cancellation Fee (expressed as a percentage of the Price) |
|--|--|
| More than 30 days | 0% |
| 10 - 30 days | 50% |
| 01 – 10 days | 100% |

- 5: It is the duty of the Hirer to provide a suitable destination to accept the Equipment and to give a written receipt.
- 6: The Hirer must keep the hired Equipment in good order and condition and it should be returned to the Company in such order and condition.
- 7: The hirer is responsible for insuring goods from the time of acceptance until returned to our premises.
- 8: Queries on goods must be notified immediately.
- 9: All equipment will be hired ready for use. They must be returned within the same boxes, bags or wrapping material they were hired in. If items are returned damaged or in an unacceptable condition, they will be charged at current prices.
10. All cartons, boxes and packing materials must be returned and in good condition or will be charged for as per current prices.
11. IVB Direct Ltd. Is under no liability whatsoever for any injury or damage to persons or property or loss of profit claimed by the hirer in respect of any interruptions, delays, inaccuracies, errors, omissions or any failure to deliver or from the use of any equipment under hire.
12. Extended terms and conditions are available on request.